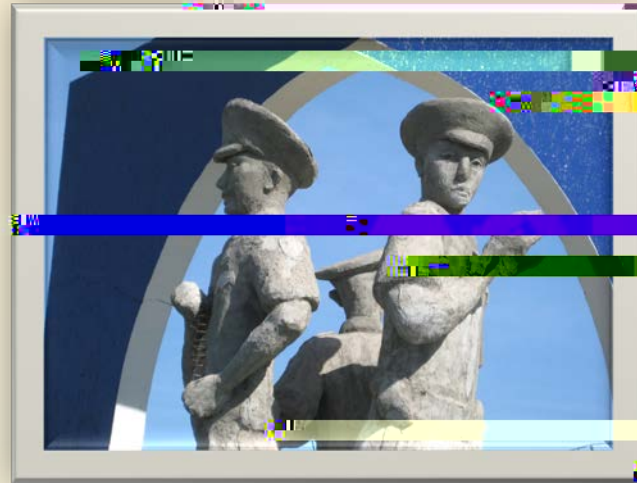


Co-Production and Oversight: Citizens and Their Police



Daniel M. Sabet
Social Impact; Georgetown University
March 27, 2014

What is the role of citizen's in responding to Mexico's security challenges?

- Co-production: Citizens working with the police to "co-

What is the most effective factor in combating crime?

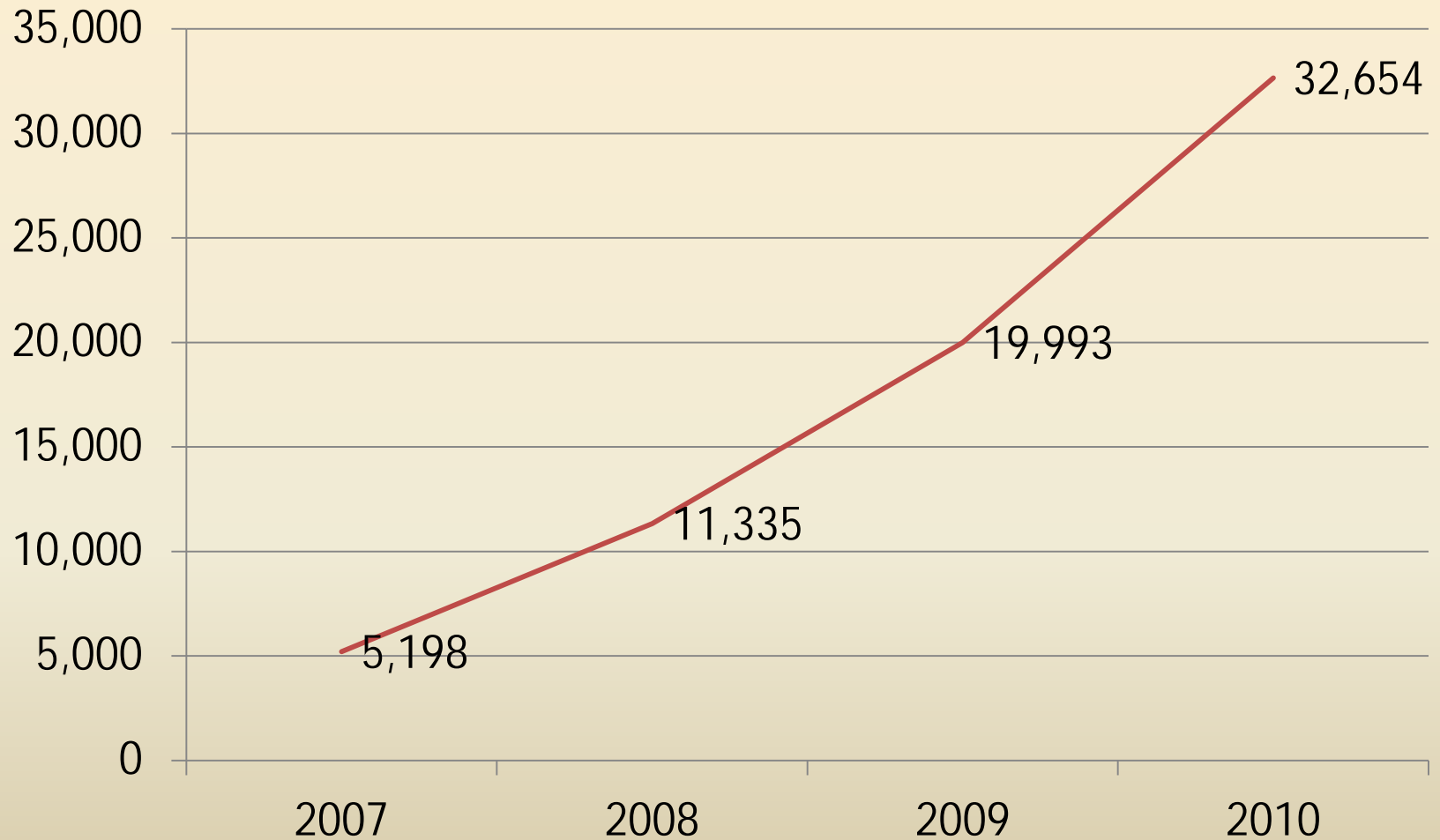
Greater community participation	45%
Increase the number of police	14%
Invest in more equipment	13%
End corruption	26%
Other	2%
Total	100%

-- Guadalajara Justiciabarómetro 2009 (n=5,422)

Reporting Crime

- 066 call centers (227)
- Baja California
 - Center for Control, Command, Communication, and Computing (C-4)
 - CALEA accreditation
 - 113 operators, 4.7 million calls (2011-2012)
- 089
 - Anonymous
 - Given a case number
 - 3,201 arrests (469 federal crimes, 2 kidnapping victims, 38 minors, 5 female trafficking victims)

Use of 089 in Baja California



Promotion

- Tijuana 3D: Define, Denounce, and Defend
- “Report it: Because the worst crime is staying quiet”
- Chamber of Commerce: “Target the criminal”
“Program Alert 066 Safe Business”
- Public Security Citizen Networks,
Neighborhood Watch

Most crimes unreported

- 12.8% of crimes reported to the police (ENVIPE) (26%)
- Why not reporting? 63.7% blame the authorities

Table: Time required to report crime according to the victim

	Less than one hour	1-2 hours	3-4 hours	More than 4 hours
National average	19.8%	33.9%	20.6%	23.2%

How to increase reporting?

- 066/089 and professional dispatching
- Awareness raising/messaging
- Make it easier – allow responding police to take crime reports
- Greater insurance penetration (6.7%)
-

...so what about accountability?

Citizen Public Security Committees as a tool for accountability?

- Baja California's state Citizen Public Security Council (Since 1999)
 - Organized

Observatorios as a tool for accountability?

- Epidemiological approach



Two debates

- Should the observatories only “monitor” government, compiling and analyzing information, or should they go a step forward and attempt to influence policy?
- Should they offer a collaborative platform between citizens and government officials or should they be autonomous citizen initiatives?

Observatorio Nacional Ciudadano

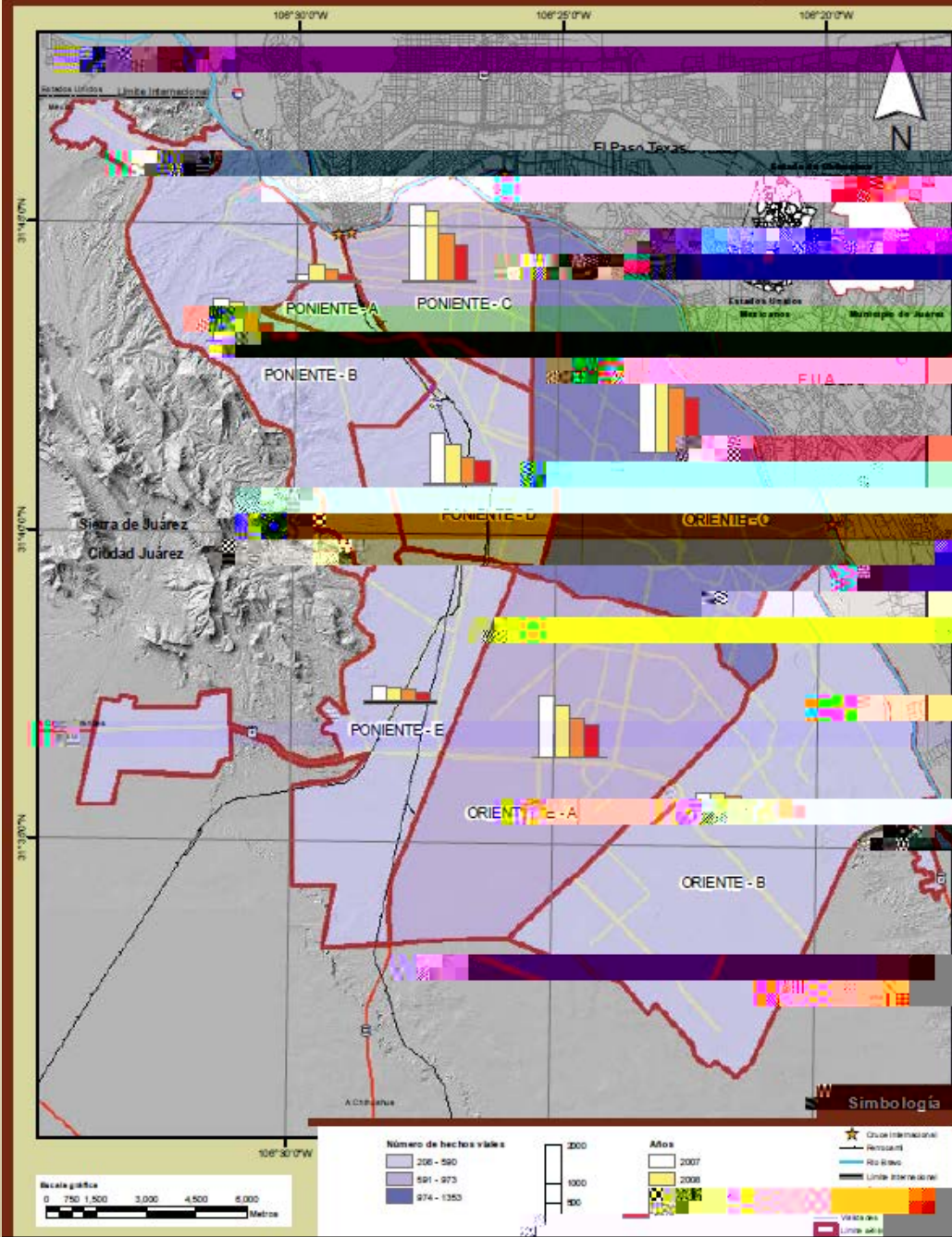
- Started in 2008 but first analysis of high impact crimes was not until 2011
- Autonomy? "Given our social history and taking into account our political and civic culture, today we think that we are better off as entirely autonomous and citizen based."
- National model?
 - Consejo Civico de las Instituciones Laguna

enero 2014

Citizen Observatory for Security and Conviviality

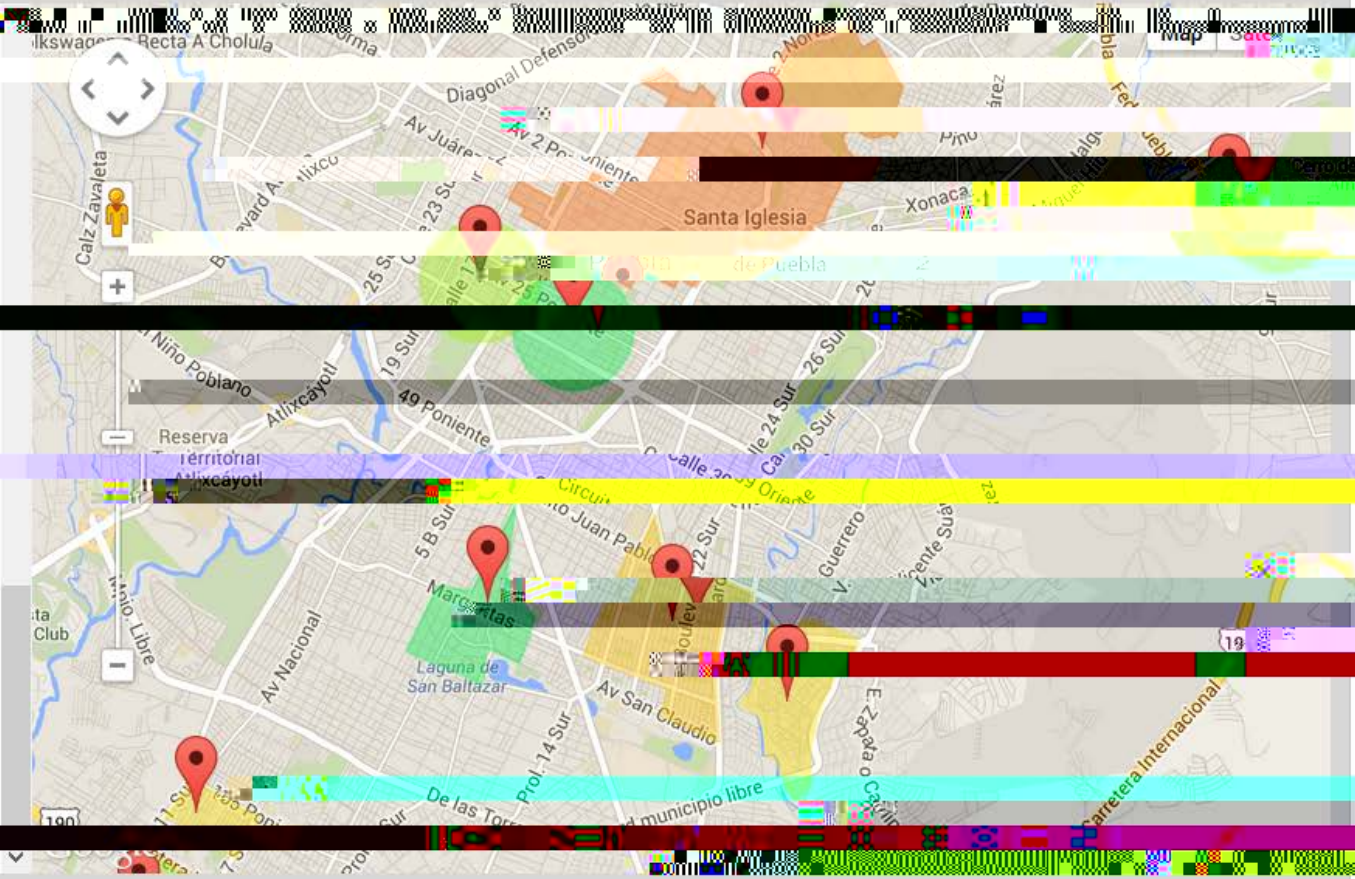
- Geo-referenced diagnostic studies on violent deaths, traffic accidents, and crime.

DINÁMICA DE LOS INCIDENTES DE TRÁNSITO POR SECTOR, 2007 - 2011



Las 10 colonias con más número de delitos según el CERI, diciembre 2013

- Daño en propiedad ajena
- Extorsión telefónica
- Golpes
- Lesiones
- Robo a cuentahabiente
- Robo a interior de vehículo
- Robo a negocio
- Robo a repartidor
- Robo a transeúnte
- Robo a transporte público
- Robo calificado
- Robo de vehículo con violencia
- Robo de vehículo estacionado



Conclusions

- Reporting has improved dramatically and we know how to further improve it...
...but some fundamental obstacles.
- Several impressive citizen observatories...
... but not scaled up and not sustainable.

Gracias



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